



# Local Outbreak Engagement Board

6<sup>th</sup> November 2020

# Agenda



- 1. Welcome
- 2. Apologies
- 3. Minutes of the meeting held on 4<sup>th</sup> September 2020
- 4. Questions from members of the public
- 5. Local COVID-19 data
- 6. Local COVID-19 communications
- 7. Recent COVID-19 outbreaks- lessons learned
- 8. Supporting the most vulnerable during winter and wave 2 of COVID-19
- 9. Local Outbreak Control Plan development
- 10. Date of next meeting

# 1&2. Welcome and Apologies



Welcome from the Chair & Apologies



## 3. Minutes of the meeting held on 4th September 2020

Minutes of the last meeting can be found at item 3 here:-

https://democracy.reading.gov.uk/ieListDocuments.asp x?Cld=368&Mld=3465

# 4. Questions from members of the public



The following questions have been submitted pursuant to Standing Order 36 in relation to matters falling within the Board's Powers & Duties, and have been submitted in writing and received by the Head of Legal & Democratic Services no later than four clear working days before the meeting.



# 5. Local COVID-19 Data

David Munday
Consultant in Public Health

# New National Restrictions from Thursday Sth November \*\*Readin Borough Council Working better with the control of the council Working better with the council working better with the council the council working better with the council working better with the council working better with the council the council working better with the council the council working better with the council the council the council working better with the council the cou

- Information on the new national restrictions can be found at: <a href="https://www.gov.uk/guidance/new-national-restrictions-from-5-november">https://www.gov.uk/guidance/new-national-restrictions-from-5-november</a>
- Although not a situation anyone wants to be in, this provides us with an opportunity in Reading;
  - Prevent community transmission and reverse increase in case numbers
  - Establish local contact tracing
  - Develop more testing sites
  - Plan for vaccination programme
  - Aim for exit into a low "local alert level"

#### For more information



For the latest Berkshire COVID-19 data (cases, NHS 111 triages and deaths) please visit our new website: <a href="https://www.berkshirepublichealth.co.uk/">https://www.berkshirepublichealth.co.uk/</a>



Additional information on national, regional and neighbourhood-level data can also be found at the main government website: <a href="https://coronavirus.data.gov.uk/">https://coronavirus.data.gov.uk/</a>

Meet people I do not live

18t with indoors or in a private

ance/new-national-restrictions-from-5-november

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Home Information Centre Berkshire COVID-19 Weekly Briefing

#### Berkshire COVID-19 Weekly Briefing

Our Weekly Briefings have been developed to share Berkshire's latest COVID-19 information with a wide surveillance information and key Public Health messages for the local area, updated on a weekly basis

Berkshire Weekly COVID-19 Briefing report: 4th November 2020

#### Download report

Berkshire Weekly COVID-19 Briefing report: 29th October 2020

#### Download report

Berkshire Weekly COVID-19 Briefing report: 22nd October

Download report



an outdoor public place

alone or with my

household/support

Exercise outdoors or visit

an outdoor public place

with one person I do not

 $\bigcirc$ 

Yes

 $\bigcirc$ 

Yes

#### **Situational Awareness**



The latest Public Health England (PHE) Situational Awareness Report shows that positivity rates and cases per 100,000 population have increased in all Berkshire local authorities compared to the previous week. The case rates across Berkshire remain in the red threshold of >50 cases per 100,000 population.

The RAG ratings shown below reflect PHE's thresholds for positivity and case rates.

#### Situational Awareness indicators from 23<sup>rd</sup> to 29<sup>th</sup> October, in comparison to previous 7-day period

LA	People teste 100,000 popu (7-day mov average	ılation ving	Positivity (weekly		Cases per 100,000 population - all ages (weekly)		Cases per 100,000 population - aged 60 and over (weekly)		Number of confirmed cases (last 7 days)
Bracknell Forest	250.0	¥	6.5%	<b>↑</b>	96.3	<b>↑</b>	101.6	<b>↑</b>	118
Reading	332.3	<b>1</b>	6.1%	<b>1</b>	128.0	<b>1</b>	81.0	Ψ	207
Slough	351.5	Ψ	8.8%	<b>1</b>	193.9	<b>1</b>	153.6	<b>1</b>	290
West Berkshire	231.1	Ψ	6.0%	<b>1</b>	91.5	<b>1</b>	44.8	<b>1</b>	145
RBWM	331.7	Ψ	6.4%	<b>1</b>	136.7	Ψ	101.4	<b>1</b>	207
Wokingham	264.4	Ψ	4.7%	Ψ	83.6	Ψ	86.1	<b>^</b>	143
South East	334.2	Ψ	5.2%	<b>↑</b>	113.1	<b>1</b>	68.6	<b>1</b>	10,080
England	372.0	Ψ	9.4%	<b>↑</b>	226.4	<b>1</b>	160.9	<b>↑</b>	127,435

Source: PHE Regional South East Situational Awareness Report (3<sup>rd</sup> November 2020)

Dates and figures refer to specimen dates

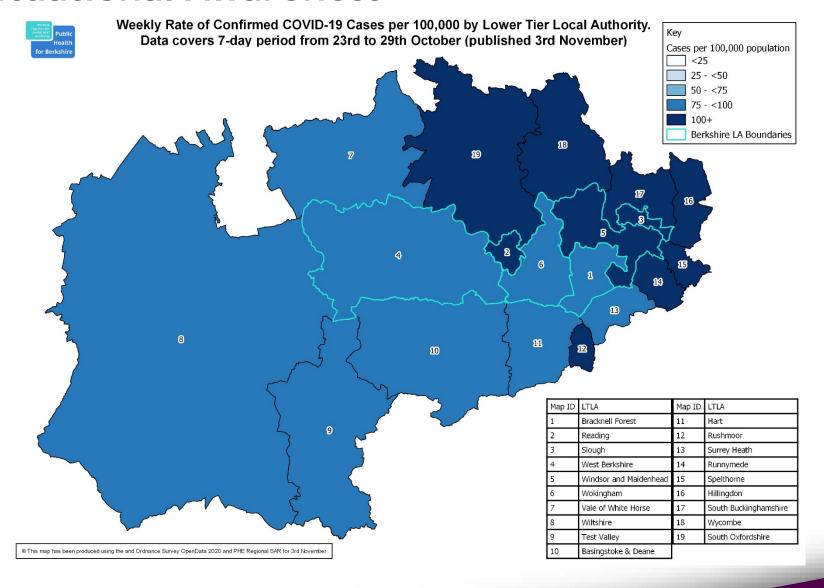
## **Situational Awareness**



7 day period ending:	Individuals tested/100,000	Case rate per 100,000 weekly (individuals test +ve/100,000)		Positivity		Case rate in over 59s per 100,000 weekly (individuals aged over 59 test +ve/100,000 over 59 population)	
05-Oct-20	282.8		46.6		2.5		
06-Oct-20	287.2		54.5		2.8		
07-Oct-20			58.2		3		
08-Oct-20			71.1		3.5		
09-Oct-20			77.3		3.5		
10-Oct-20			78.5		3.6		51.6
11-Oct-20			74.8		3.5		51.6
12-Oct-20			74.8		3.6		70.0
13-Oct-20			78.5		3.7		77.4
14-Oct-20			92.1		4.2		81
15-Oct-20			88.4		4.1		99.5
16-Oct-20			85.3		4.2		95.8
17-Oct-20			90.2		4.4		95.8
18-Oct-20	326		94.6		4.5		95.8
19-Oct-20			105.7		4.9		88.4
20-Oct-20			110.6		5.1		92.1
21-Oct-20	315.2		100.1		4.9		84.7
22-Oct-20	328		107.6		5.3		92.1
23-Oct-20			109.4		5.2		99.5
24-Oct-20			118.7		5.5		92.1
25-Oct-20	336.7		119.3		5.5		88.4
26-Oct-20			119.3		5.8		103.1
27-Oct-20	329.1		120.5		5.9		88.4
28-Oct-20	331.9		123		5.9		84.7
29-Oct-20	332.3		128		6.1		- 81
30-Oct-20	344.5		140.3		6.5		92.1

#### **Situational Awareness**





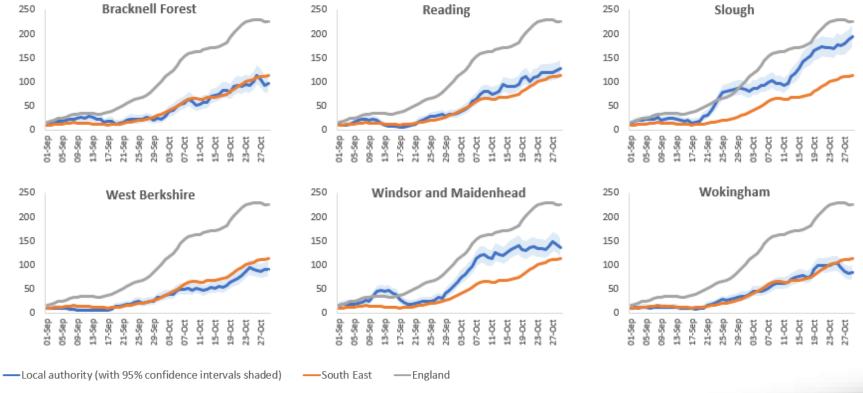
# **Epidemiology of cases**



There has been a total of 8,912 confirmed cases of COVID-19 in Berkshire. 47% (4,186) of these cases have occurred since the beginning of October. Berkshire's weekly rate has continued to increase over this time, although it has remained significantly lower than the national rate.

#### Weekly rate of confirmed COVID-19 cases per 100,000 population (7-day rolling average)

Data from the most recent 4 days have been excluded from the charts as these will be incomplete



Source: PHE Second Generation Surveillance System (SGSS)

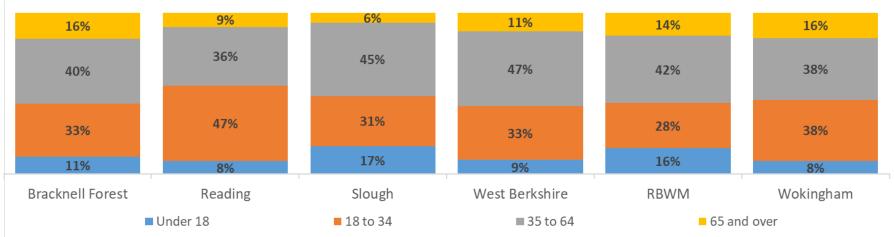
# **Epidemiology of cases**



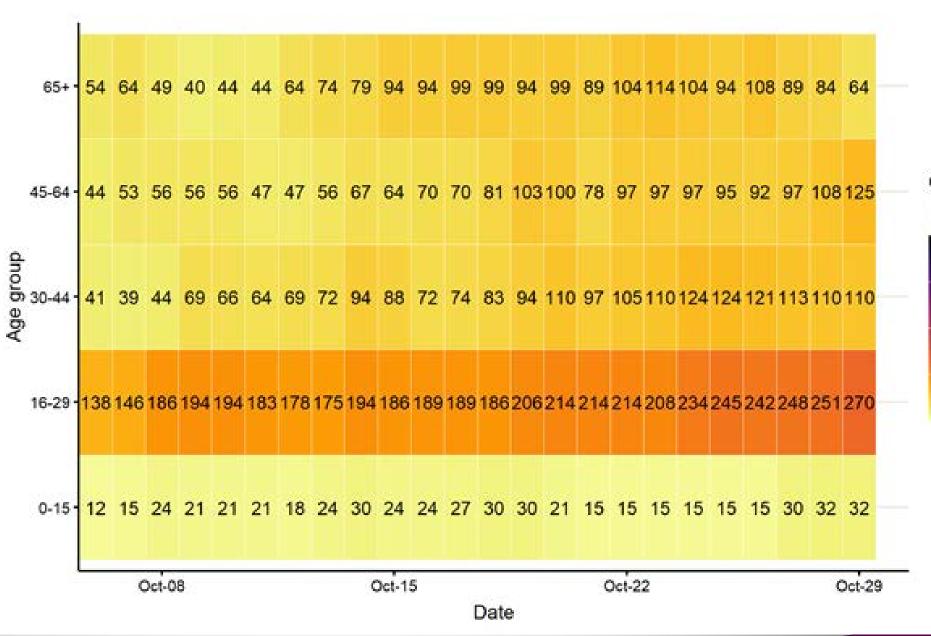
Over the last 14 days (20<sup>th</sup> October to 2<sup>nd</sup> November) there were 1,830 cases confirmed for Berkshire residents:

- 10% of cases were confirmed through Pillar 1 testing and 90% through Pillar 2 testing
- 50% were female and 49% male (8 cases were unknow)
- 53% were from a White background, 30% from a BAME group and 17% had no ethnicity information recorded
- 35% of Berkshire cases were from the 18 to 34 and 42% were from those aged 35 to 64. up. Reading had a notably higher proportions in the 18 to 34 age group compared to the rest of Berkshire.

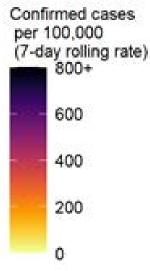




Source: PHE Second Generation Surveillance System (SGSS)







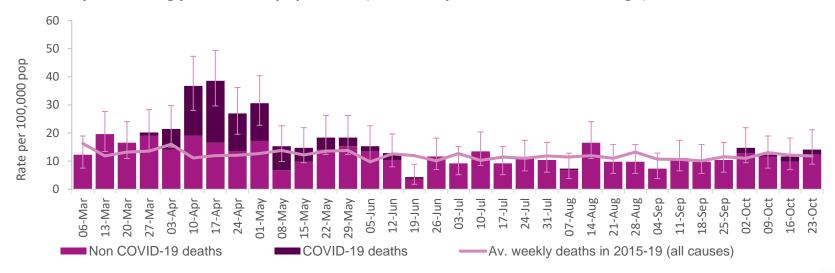
#### **Deaths**



Across the whole pandemic there have been 798 deaths related to COVID-19 in Berkshire, including 176 in Reading. In the last two weeks reported (to 23<sup>rd</sup> October), there were 6 COVID-19 related deaths in Reading.

Reading's current all-cause mortality rate is in line with what we would expect for this time of year. Since March 2020, Reading's all-cause mortality rate has been 28% higher than the previous 5 year average, which equates to 183 additional deaths.

#### Mortality in Reading per 100,000 population (2020 compared to 2015-19 average)



Source: Office for National Statistics; Death registrations and occurrences by local authority

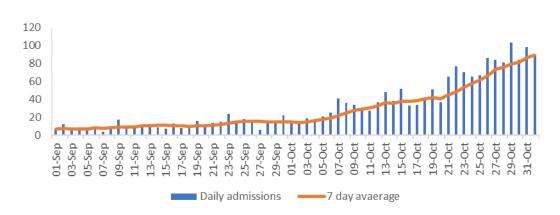
## Hospital activity

Hospital activity information is not currently available for Berkshire hospitals or residents in a format that can be shared publicly. The information on this page therefore shows the latest data for the NHS South East Region.

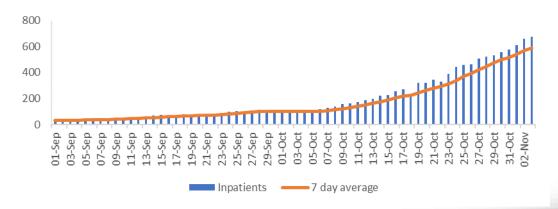
On 3<sup>rd</sup> November, 676 patients were in hospital with COVID-19 in the South East. 41 of these were on mechanical ventilation. The hospital admission rate continues to increase, although at a slower pace than the national picture.

#### Number of hospital admissions for COVID-19 in NHS South East region





#### Number of patients in hospital for COVID-19 in NHS South East region



Source: <a href="https://coronavirus.data.gov.uk/healthcare">https://coronavirus.data.gov.uk/healthcare</a>

#### **Outbreaks**



An outbreak is defined by PHE as two or more cases with highly probable or confirmed epidemiological links. For care home settings one case counts as an outbreak.

Over the last 14 days (20<sup>th</sup> October to 2<sup>nd</sup> November), PHE has informed us of 48 non-residential COVID-19 outbreaks in Berkshire.

#### Number of new outbreaks in Berkshire by setting (20th October to 2nd November)

LA	Care Home	School	Work Place	Other	Total
Bracknell Forest	1	1	1	0	3
Reading	1	1	0	4	6
Slough	0	3	4	4	11
West Berkshire	2	3	2	3	10
RBWM	2	1	4	2	9
Wokingham	6	1	1	1	9
Berkshire	12	10	12	14	48

Source: PHE Health Protection Zone Notifications

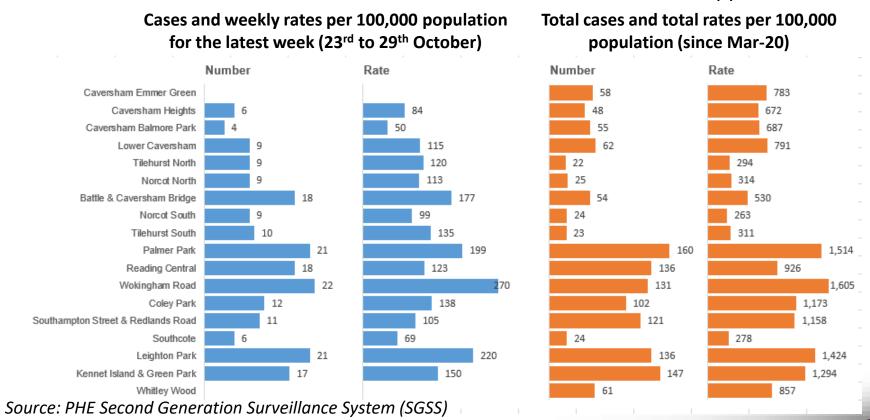
In addition to the outbreaks listed above, there are also a number of ongoing outbreaks that were identified in an earlier period.

# Reading

Reading
Borough Council
Working better with you

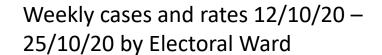
Data on confirmed COVID-19 cases are available at a Middle Super Output Area (MSOA). These geographical areas cover populations from 5,000 to 15,000. These are named to reflect where the MSOAS are situated in the Borough, but are not wards.

Caution should be taken with this information, as it will be based on small numbers and can fluctuate. Data related to MSOAs with less than 3 cases have been suppressed.

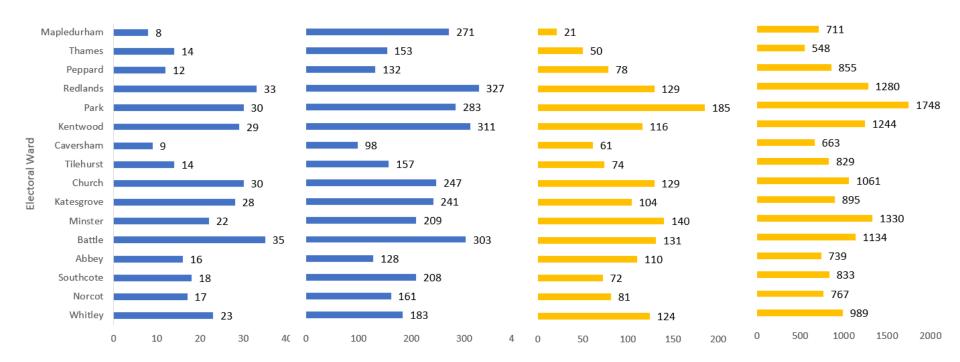


# Reading





Total cases and rates March 2020 – 25/10/20 by Electoral Ward



Source: PHE Second Generation Surveillance System (SGSS) via PH Berkshire weekly detailed analysis, PHE Epidemiology of Laboratory-confirmed COVID-19 cases in Reading 30-10-20, ONS population by ward)



# 6. Local COVID-19 Communications

Niki Barton Strategic Communications Manager

# Our strategic approach



- 1. Amplify core Government messages e.g. hands, face, space; testing; lockdown
- 2. Make it local, create a reason to comply: Do the right thing for Reading
- 3. Identify key insights based on data and push targeted messages on those e.g. isolating
- 4. Understand local conditions and communities and target messages
  - High risk settings or local outbreaks
  - Behaviour of specific groups, and the reasons why
  - Needs of specific groups e.g. simplified or translated materials



# Let's do the right thing for Reading



By wearing a face covering where you need to



By regularly washing & sanitising our hands



By keeping a safe distance between yourself & others



By arranging a test if you have virus symptoms





# Do the right thing for Reading







#### Activities to date











Digital advertising

**Email** 

Social media

Ad bike

Website

Media

Digital screens

Videos

Signs

# Results and learnings



- Images of local people and local places popular
- Email consistently 45%+ open rate; more local = more popular
- Digital marketing campaign
  - Managed to engage young people (0.58% click, 25% complete survey)
  - Area of most confusion was isolation (21% wrong vs 7% wrong on symptoms)
- Very crowded on social media need to prioritise key messages

# Next steps



- Continue activities; expand digital campaign targeting all ages with survey
- Lockdown messages inc. rules, and sources of support
- Wellbeing campaign Nov 2020 Jan 2021
- Prepare for post-lock down period: new rules and key insights (isolation?)

# Brighter Futures for Children



- Information about Covid, and about mental and physical wellbeing for parents and carers
- Support for young people: social media inc. Instagram, specific zone on website, closed FB group for care leavers.
- Support, advice and information around domestic abuse and coercion
- Schools info for parents on safety measures, travel to school, facemasks, social distancing at drop off/pick up etc
- Headteacher briefings, one a week, with localised messaging (as requested in headteachers' survey on comms)
- Increased **foster carer recruitment** through more Facebook ads
- Increased presence of Reading Children's Centres on social media, inc. videos, targeted messaging and timetabled activities



# 7. Recent COVID-19 outbreaks: lessons learned

Meradin Peachey
Director of Public Health Berkshire West

Professor Parveen Yaqoob MA, DPhil, RNutr, FAfN, FHEA Professor of Nutritional Physiology Deputy Vice Chancellor & Pro-Vice-Chancellor (Research & Innovation) University of Reading



# 8. Supporting the most vulnerable during winter and wave 2 of COVID-19



# Working in Partnership: Social Isolation and Loneliness in Reading

Janette Searle
Preventative Services Development Manager
Public Health and Wellbeing Team

# RISK FACTORS



- Increased Ioneliness across the borough
- All age issue
- Decline in Health & Wellbeing
- Increased associated risk factors
- Widening the poverty gap
- Vulnerability
- Less access to services/support

# Loneliness



- Partnership response
- All ages represented
- Shared experiences
- New ways of working
- Creative solutions

# Supporting older people



- Age UK Berkshire
- Age UK Reading
- Readibus
- Older People's Lunch Clubs
- Befriending Services

# Virtual world



- Help to get online
- Older People's Day
- Virtual Coffee Morning's ongoing monthly
- Mental Health Courses
- Virtual seminars



# Access to Information



### New

Covid 19 Communication and Engagement Outreach Officer

Unis Nisa (known as Nisa) Unis.Nisa@reading.gov.uk



# ACRE- Alliance for Cohesion and Racial Equality





Promoting Equality & Community Cohesion in Reading

Middle Building, 344 Oxford Road, Reading RG30 1AF

0118 951 0279

www.acre-reading.org info@acre-reading.org Company No 8248195 Charity No 1149491





# **Company No 8248195 Charity No 1149491**



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@acrereading.org



### **CORE ACTIVITIES**

#### **Equality**

 A pan-Equalities Alliance & Hate Crime Forum to address equality issues, and to support victims of discrimination & hate crime.

#### **Community Empowerment**

 Raise awareness of issues affecting and providing support for marginalised communities.

#### **Community Cohesion**

• Coordinate activities that bring together individuals and community organisations to foster good relations.

# Covid-19 1st Lockdown Challenges



- For Management & Staff
  - Unexpected occurrence
  - Office shutdown
  - Access to database & information
  - Reaching our service users to assess needs
  - No allocated financial resources
- For service users
  - Practical support: food, medicines; childcare; home schooling; play and recreation etc.
  - Emotional support: anxiety how, when and where to get information/advice; loneliness & isolation; mental health/pastoral support; assurance





- Redeployed staff to emergency response
- Synchronised our files on to laptops for staff to access files at home - imperfect solution.
- Provided staff with mobile phone allowance
- Encouraged staff to engage with, and to be on call especially for our vulnerable service users





- Recognised the need to engage community partners to create a wider network of helpers
- Linked up with statutory and voluntary sector to coordinate & implement response strategy
- Developed an online CV-19 Support form
- Introduced fortnightly Zoom meetings which brought community members with other service providers, and expert mental health support workers.
- Wonderful team of volunteers

# Our Community Partners













# How prepared are we for 2<sup>nd</sup> Lockdown? Read Working being a lockdown?

- Improved IT VPN access to office files & information
- Better understanding of needs, and access to solutions
- Increased online community contacts
- Community Champions & Volunteers
- Pilot Community Radio led by young community activists
- Hold weekly 'Let's Talk' community network meetings
- BUT NOT MUCH FINANCIAL RESOURCES

## Our Sponsors



















# The HUB

Isabel Edgar Briançon
Assistant Director for Corporate Improvement and
Customer Services
Directorate of Resources





#### Inception on 24 March 2020

#### Service offer:

- Food parcels and/or dietary top-ups for shielded
- Support to access food and essential supplies via foodbank, volunteers getting shopping and support for on-line shopping
- Prescription medication delivery
- Advice and support on employment and benefits
- Befriending to address isolation

#### To the end of July:

- Nearly 10,000 calls taken or made in total to the Hub
- Over 5,000 residents shielding in Reading, 1,092 of which sought and were given support through the Hub
- A further 1,920 vulnerable residents supported by the voluntary sector through the Hub
- Over 2,300 food deliveries

## New One Reading Hub Service





COMMUNITY HUB

- The new lockdown primary focus is on maintaining independence and self sufficiency, while staying safe and protected.
- The new guidance for Clinically Extremely Vulnerable (CEV) people replaces previous 'Shielding advice' and is advisory and less restrictive.
- If you have a letter to say you are CEV and need additional support then visit the national service www.gov.uk/coronavirus-shielding-support
- Only CEV's can register on the national service.
- RBC will receive data of all CEV's and if registered on the national website then we will receive information about their additional needs.

#### Relaunch of Hub on 5<sup>th</sup> November 2020



- The hub continued to operate after lockdown and shielding ended, although with significantly less demand.
- RBC will contact all CEV's and customers that had previously accessed the Hub services during lockdown.
- We learnt a lot from the previous Hub and we have put in place more streamlined processes to support our most vulnerable customers.
- The new Hub offer is Wellbeing and befriending support, older person support, securing supermarket priority slots and shopping online or via telephone, financial advice and signposting. There is no national food delivery service and the council is not expected to provide direct food provision, unless in extreme and urgent need.
- If you are not CEV but need additional support register here www.reading.gov.uk/coronavirussupport

## Access to General Practice



- Telephone Triage
- Appointments
  - Online
  - Virtual
    - Face to Face
- Online Access
  - Self Care
  - Repeat Prescriptions
- 111
- Community Pharmacy



Clinical Commissioning Group

**Eiliis McCarthy**Reading Locality Manager



# 9. Local Outbreak Control Plan development

The executive summary of Reading's Outbreak Control Plan has been published here:

www.reading.gov.uk/c19outbreakplan

David Munday
Consultant in Public Health



# Local Alert Levels

#### Covid-19 three tier alert system in England



#### Medium

Follow the rule of six if meeting indoors or outdoors Pubs and restaurants to shut at 10pm

## High

No household mixing indoors Rule of six will apply outdoors

## Very high

No household mixing indoors or outdoors
Pubs and bars not serving meals will be closed
Guidance against travelling in and out of the area
Rule of six applies to outdoor places like parks and beaches



# Access to Testing



# Increased access to testing in Reading

- Testing rate has increased 3 fold in Reading in last 2 months
- New testing site live at University of Reading London Road Campus since weekend of 24<sup>th</sup>/25<sup>th</sup> October
- Mobile Testing Unit regularly at Prospect Park- Next dates are 6<sup>th</sup>, 11<sup>th</sup> and 20<sup>th</sup> November
- Further permanent testing sites being explored
- Roll-out of other testing technologies awaited



# Local Contact Tracing

Isabel Edgar Briançon
Assistant Director for Corporate Improvement and
Customer Services

Directorate of Resources

## **Local Contact Tracing**

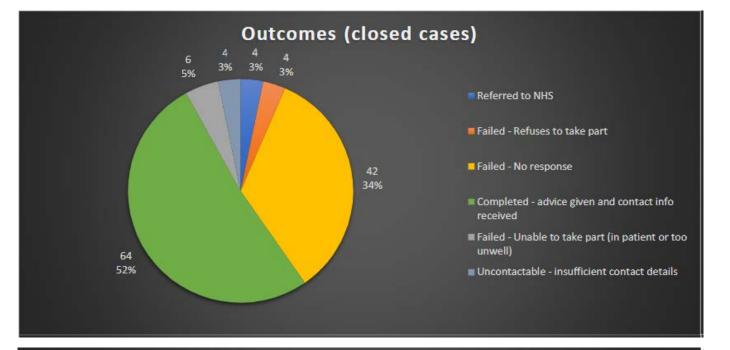


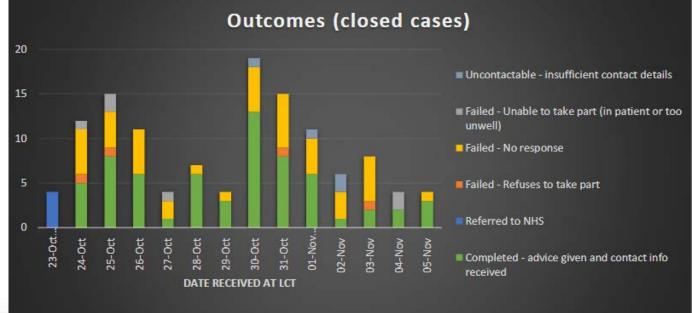
#### **Summary**

- (up to 5 Nov) Total cases 125 / Total contacts 64
- KPI 52% success rate
- Increased No. cases than estimated pre launch (+ 9/day: Est. 4/day)
- Up to 15 days elapse from test to LCT, backlog to be monitored daily.

#### Service Expansion Summary (80% contact success rate)

Team Expansion	Door-to-Door	UoR Partnership
<ul><li>5x FTE Temp. call centre agents.</li><li>Out of hours</li></ul>	To include door-to- door contact tracing	Partnership aspects include:  • access to CTAS system
<ul> <li>Weekend services</li> </ul>	Via existing RBC resource / VCS partners)	<ul><li> process/data flow</li><li> data sharing</li></ul>
Aim: to increase successful tracing from	underway	agreement
calls received out of hours	Step up option 3 (presented at GOLD)	Next steps to be agreed 6/11







# Performance of LCT

## 10. Date of next meeting



The next meeting is proposed to be scheduled for Friday 26 February 2021. (Additional meetings of the COVID-19 Outbreak Engagement Board may be called as required in the event of a local outbreak).